

If your organization signed a Prism Labs Business, Prism Labs Services, or Prism Labs Enterprise Agreement with Prism Labs, that Agreement may have modified the privacy policy below.

Prism Labs Privacy Policy

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Thanks for using a Prism Labs product or service! Here we describe how we collect, use, and handle your personal data when you use our websites, software, and services (“Services”).

What & Why

We collect and use the following information to provide, improve, protect, and promote our Services.

Account information. We collect, and associate with your account, the information you provide to us when you do things such as sign up for your account, upgrade to a paid plan, and set up two-factor authentication (like your name, email address, phone number, payment info, and physical address).

Your Stuff. Our Services are designed as a simple way for you to collect and store your data, files, documents, photos, comments, messages, and so on (“Your Stuff”), collaborate with others, and work across multiple devices and services. To make that possible, we store, process, and transmit Your Stuff as well as information related to it. This related information includes your profile information that makes it easier to collaborate and share Your Stuff with others, as well as things like the size of the file, the time it was uploaded, collaborators, and usage activity.

Usage information. We collect information related to how you use the Services, including actions you take in your account (like sharing, editing, viewing, creating data and other transactions). We use this information to provide, improve, and promote our Services, and protect Prism Labs users.

Device information. We also collect information from and about the devices you use to access the Services. This includes things like IP addresses, the type of browser and device

you use, the web page you visited before coming to our sites, and identifiers associated with your devices. Your devices (depending on their settings) may also transmit location information to the Services. For example, we use device information to detect abuse and identify and troubleshoot bugs.

Cookies and other technologies. We use technologies like cookies and pixel tags to provide, improve, protect, and promote our Services. For example, cookies help us with things like remembering your username for your next visit, understanding how you are interacting with our Services, and improving them based on that information. You can set your browser to not accept cookies, but this may limit your ability to use the Services. We may also use third-party service providers that set cookies and similar technologies to promote Prism Labs services.

Marketing. We give users the option to use some of our Services free of charge. These free Services are made possible by the fact that some users upgrade to one of our paid Services. If you register for our Services, we will, from time to time, send you information about upgrades when permissible. Users who receive these marketing materials can opt out at any time. If you don't want to receive a particular type of marketing material from us, click the 'unsubscribe' link in the corresponding emails.

We may also collect information from you if you interact with Prism Labs representatives at an event, download marketing or educational materials from our website, or contact a Prism Labs representative. We may use the information you provide to send you additional marketing materials.

If you receive an email and no longer wish to be contacted by Prism Labs, you can unsubscribe and remove yourself from our contact list via the message itself.

Bases for processing your data. We collect and use the personal data described above in order to provide you with the Services in a reliable and secure manner. We also collect and use personal data for our legitimate business needs. To the extent we process your personal data for other purposes, we ask for your consent in advance or require that our partners obtain such consent.

With Whom

We may share information as discussed below, but we won't sell it to advertisers or other third parties.

Others working for and with Prism Labs. Prism Labs uses certain trusted third parties (for example, providers of customer support and IT services) for the business purposes of helping us provide, improve, protect, and promote our Services. These third parties will access your information to perform tasks on our behalf, and we'll remain responsible for their handling of your information per our instructions.

Other Prism Labs Companies. Prism Labs shares infrastructure, systems, and technology with other Prism Labs Companies to provide, improve, protect, and promote Prism Labs Company Services. We process your information across the Prism Labs Companies for these purposes, as permitted by applicable law and in accordance with their terms and policies.

Other users. Our Services are designed to help you collaborate with others. If you register your Prism Labs account with an email address on a domain owned by your employer or organization, join or collaborate with other Prism Labs users, we may suggest you or your team as a potential collaborator to other users or teams. For example, if you interact with a person at a company, and that person frequently works with one of their coworkers, we may suggest you as a potential collaborator for that coworker. Collaborators and potential collaborators may see some of your basic information, like your name, profile picture, device, email address, and usage information. This helps you sync up with teams you can join and helps other users share files and folders with you.

Other applications. You can choose to connect your Prism Labs account with third-party services. By doing so, you're enabling Prism Labs and those third parties to exchange information about you and data in your account so that Prism Labs and those third parties can provide, improve, protect, and promote their services. Please remember that third parties' use of your information will be governed by their own privacy policies and terms of service.

Law & Order and the Public Interest. We may disclose your information to third parties if we determine that such disclosure is reasonably necessary to: (a) comply with any applicable law, regulation, legal process, or appropriate government request; (b) protect any person from death or serious bodily injury; (c) prevent fraud or abuse of Prism Labs or our users; (d) protect Prism Labs' rights, property, safety, or interest; or (e) perform a task carried out in the public interest.

How

Security. We are dedicated to keeping your information secure and testing for vulnerabilities. We continue to work on features to keep your information safe in addition to things like two-factor authentication, encryption of files at rest, and alerts when new devices and apps are linked to your account. We deploy automated technologies to detect abusive behavior and content that may harm our Services, you, or other users.

Retention. When you sign up for an account with us, we'll retain information you store on our Services for as long as your account exists or as long as we need it to provide you the Services.

Where

Around the world. To provide you with the Services, we may store, process, and transmit data in the United States, Canada and other locations around the world—including those outside your country. Data may also be stored locally on the devices you use to access the Services.

Changes

If we're involved in a reorganization, merger, acquisition, or sale of our assets, your data may be transferred as part of that deal. We'll notify you (for example, via a message to the email address associated with your account) of any such deal and outline your choices in that event.

We may revise this Privacy Policy from time to time, and will post the most current version on our website. If a revision meaningfully reduces your rights, we will notify you.

Contact

Have questions or concerns about Prism Labs, our Services, and privacy? Contact our Data Protection Officer at privacy@PrismLabs.dev. If they can't answer your question, you have the right to contact your local data protection supervisory authority.